

# PRIVACY POLICY FOR WWW.GETNAME.AI WEBSITE AND GETNAME.AI SERVICE

## § 1. GENERAL PROVISIONS

- 1.1 This Privacy Policy sets forth the principles for processing and protecting personal data of Users using the website [www.getname.ai](http://www.getname.ai) and [getName.ai](http://getname.ai) service (hereinafter collectively referred to as the "Service").
- 1.2 The Controller of personal data within the meaning of Art. 4(7) GDPR is Robokat Spółka z o.o. with its registered office in Dzierżoniów (postal code 58-200) at Diorowska 26, entered into the National Court Register maintained by the District Court for Wrocław-Fabryczna in Wrocław, VI Commercial Division of the National Court Register, under number 0001110780, Tax ID (NIP): 8822148098, share capital: PLN 100,000.

## § 2. SCOPE OF COLLECTED AND NON-STORED DATA

- 2.1 The Controller processes the following data:
  - a) identification and contact details of persons representing the Client,
  - b) billing and payment data,
  - c) data concerning the manner of using the Service,
  - d) technical data related to API usage.
- 2.2 The Controller does not store:
  - a) content transmitted via API for the purpose of generating attributes,
  - b) API queries that are processed in real-time,
  - c) generated attributes after they are returned to the Client.

## § 3. PURPOSES AND LEGAL BASIS FOR PROCESSING

- 3.1 The Controller processes personal data for the following purposes:
  - a) performance of the Service Agreement (Art. 6(1)(b) GDPR),
  - b) handling payments and settlements (Art. 6(1)(b) and (c) GDPR),
  - c) providing technical support (Art. 6(1)(b) GDPR),
  - d) contact regarding Service-related matters (Art. 6(1)(b) GDPR),
  - e) direct marketing of Controller's own services (Art. 6(1)(f) GDPR).

## § 4. DATA RETENTION PERIOD

- 4.1 Personal data will be stored for the period of:
  - a) duration of the Service Agreement,

- b) required by law for billing data,
- c) until the expiration of claims,
- d) until an effective objection to processing is submitted.

## § 5. DATA RECIPIENTS

### 5.1 Data recipients may include:

- a) hosting service providers,
- b) payment service providers,
- c) technical support service providers,
- d) accounting and legal service providers.

### 5.2 The Controller does not share data with third parties for marketing purposes.

## § 6. SPECIFIC DATA PROCESSING PRINCIPLES

### 6.1 Responsibility for data processing:

- a) In the standard model:
  - The Controller is responsible for data transmission security
  - The Controller guarantees GDPR compliance of the processing
  - The Controller ensures appropriate technical and organizational safeguards
- b) In the hybrid model:
  - The Controller is responsible for data transmission security
  - The Controller guarantees GDPR compliance of the processing
  - The Controller ensures appropriate technical and organizational safeguards

### 6.2 Data security:

- a) Technical safeguards:
  - SSL/TLS communication encryption
  - System access monitoring and logging
  - Separation of individual Clients' data
  - Automatic deletion of temporary data
- b) Additionally in the hybrid model:
  - API key encryption
  - Processing isolation
  - API usage monitoring
  - Anomaly detection system

### 6.3 Audit and control:

- a) The Controller regularly conducts:
  - Infrastructure security tests
  - Data protection mechanism verification

- Processing procedure control
  - Security updates
- b) In the hybrid model, the Client is obligated to:
- Regularly change API keys
  - Monitor API usage
  - Report security incidents
  - Cooperate in security audits

## § 7. USER RIGHT

7.1 Users have the following rights:

- a) right of access to data,
- b) right to rectification,
- c) right to erasure,
- d) right to restriction of processing,
- e) right to object to processing,
- f) right to data portability,
- g) right to lodge a complaint with a supervisory authority.

## § 8. COOKIES

8.1 The Website uses cookies for the following purposes:

- a) maintaining user session,
- b) ensuring security,
- c) collecting website usage statistics,
- d) customizing content to user preferences.

## § 9. CHANGES TO THE PRIVACY POLICY

9.1 The Controller reserves the right to make changes to the Privacy Policy.

9.2 Users will be informed of any changes at least 14 days in advance through publication on the website.

## § 10. FINAL PROVISIONS

10.1 In matters not regulated by this Privacy Policy, the relevant provisions of law shall apply, in particular the GDPR.

10.2 This Privacy Policy constitutes an integral part of the Terms of Service.

10.3 In case of any discrepancy between the Privacy Policy and the Terms of Service, the provisions of the Terms of Service shall prevail.

10.4 This Privacy Policy enters into force on November 20, 2024.